

Simulator Room – Terms & Conditions

1. Booking & Payment

- All simulator sessions should be booked online or through the Pro Shop. Reporting to the Reception or Pro Shop prior to play.
- Full payment is required at the time of booking unless otherwise stated.
- Cancellations made within 24 hours of the booking time may forfeit the session fee.

2. Arrival & Session Time

- Please arrive 5 minutes before your scheduled session.
- Sessions begin and end strictly at the booked times, regardless of late arrival.
- Warm-ups should be conducted within your allocated session time.

3. Safety Requirements

- Swinging a golf club carries risk. All players must ensure the hitting area is clear before swinging.
- Only one person is allowed on the hitting mat at any time.
- Spectators must remain behind the safety line or in designated seating.
- No practice swings outside the hitting area.
- Children under 16 must be supervised by an adult at all times.
- Footwear: Spikeless golf shoes or runners are advised for safety purposes, but any footwear is acceptable. NO golf spikes are permitted inside simulator rooms.

4. Equipment & Conduct

- Only clean clubs and clean golf balls may be used in the simulator.
- No golf balls with Sharpie/Texta markings are permitted as they can stain or damage the screens.
- Do not strike the screens, walls, or ceiling with clubs, hands, or balls intentionally.
- Players must behave respectfully and follow staff instructions at all times.
- Food and drink is permitted, but must not be taken onto the simulator flooring.

5. Damage & Liability

- Users are financially responsible for any damage caused to the simulator, equipment, room, or facility due to misuse, negligence, or failure to follow these terms.

- Club Tocumwal accepts no liability for injuries resulting from improper use, unsafe behaviour, or failure to follow safety rules.

6. Alcohol & Behaviour

- Intoxicated individuals will not be permitted to use the simulator.
- Staff reserve the right to remove any person who is behaving inappropriately or dangerously without refund.

7. Technology & Interference

- Do not tamper with the simulator settings, cables, sensors, or hardware.
- If you require assistance, please seek help from staff.

8. Personal Belongings

- Club Tocumwal is not responsible for loss or damage to personal items brought into the simulator rooms.

9. Cleaning & Room Condition

- Please leave the simulator bay clean and tidy for the next user.
- All rubbish must be placed in the provided bins.

10. Acceptance of Terms

- By making a booking and/or entering the simulator room, you agree to comply with all terms and conditions listed above.
- Staff reserve the right to modify or update these terms at any time.